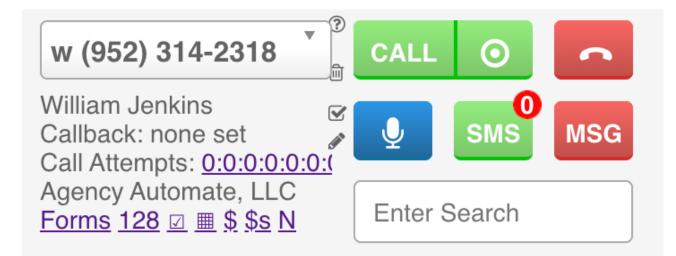
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Overview: SMS Messaging App



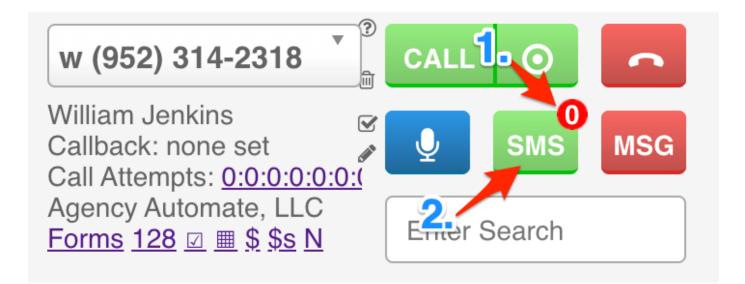
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Agenda

- Unread Conversation Counter and SMS button
- SMS Messaging App:
 - Conversation pane
 - History pane
- SMS 2-Way Chat Windows



SMS Button and Unread Conversation Counter



- Unread Conversation Counter: Displays how many unread SMS conversations you have. Clicking it pops up the SMS Messaging App with the SMS History list displayed.
- 2. SMS button: When turboDial is focused on a Contact with a phone number. Clicking it pops up the SMS Messaging App with the conversation for this Contact displayed.

SMS Messaging App

SMS Mess turbodial.biz/tf/SMSVie	aging App - 623 Test wAndSend.php?params	=LQrxhw		
	RBOJAL encyautomate.com	4.		
	lessaging App	2 3.		
♦ Message		SEND		
Will send to: w +19523 Will send from: +1619369	•			
<u>6.</u>	Fri, 04 Oct 2019 11:37:	50 -0400 tests		
	Sent By:Elias B - delive			
	Fri, 04 Oct 2019 10:27:	24 -0400 test		
	Sent By:Elias B - delive	ered		
Thu, 03 Oct 2019 17:27:4	8 -0400			
Hello				
Delivered To:Elias B				

1. Clicking this opens **SMS Messaging App:** *History* and displays how many unread SMS conversations you have.

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- 2. When clicked, your turboDial panel will focus on the Contact record associated to the Contact whose conversation you're viewing.
- 3. When clicked, a separate SMS 2-Way Chat window is opened, allowing you to resume an active conversation with this Contact while using the SMS Messaging App for other Contacts. You can have multiple SMS 2-Way chat windows open.
- 4. Clicking it closes the SMS Messaging App.
- 5. The top selector contains phone numbers associated with the current Contact. The bottom contains turboDial-acquired inbound numbers. You can use the selectors to choose the 'from' and 'to' phone numbers.
- 6. Conversation log of up to 1,000 SMSs if you have Enhanced Inbound or Hosted Voice. (Otherwise it displays at most 10.)

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SMS Messaging App: History

	••	SMS Messaging App - History	
Ê	turb	odial.biz/tf/SMSViewAndSend.php?params	s=LQrxhw
		TCRB@DIAL elias@agencyautomate.com	\square
		SMS Messaging App History All Users	
	•	480 - Elias + To: elias@agencyautomate.com + Biggest test	Today >
	-	623 Test + To: +16193690020 Response: Bigger Test	Today >
	0	623 Test + From: elias@agencyautomate.com +16193690020 Big Test	Today >

- Can be filtered per user. By default it displays conversations from All Users.
- Filled circle: conversation you haven't opened, read, or replied to.
- — : conversation currently associated to different user.
- **Open circle**: conversation you opened, read, or replied to.

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SMS 2-Way Chat

🕽 😑 🛑 SMS 2-Way Ch	at - 623 Test	
turbodial.biz/tf/SMSViewAndS	Send.php?params=LQrxhw	
elias@agencya		
SMS 2-W Juan Doug	-	
♦ Message	SEND	
Will send to: w +19523142318 Will send from: +16193690020	 * * 	
	Fri, 04 Oct 2019 11:37:50 -0400 tests	
	Sent By:Elias B - delivered	
	Fri, 04 Oct 2019 10:27:24 -0400 test	
	Sent By:Elias B - delivered	
Thu, 03 Oct 2019 17:27:48 -0400		
Hello		
Delivered To:Elias B		

- Conversation for a specific Contact.
- You can have multiple SMS
 2-Way Chat windows open.
- All features here are analogous to those in the SMS Messaging App

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End of the SMS Messaging App Overview!

Thank you for watching!

